

## Maintenance Issues

Several maintenance issues have come to our attention that you should be aware of to insure an extended service life for your Storm Shield System™

- Our Stainless Steel Inserts installed in wood and stucco trim requires maintenance annually. Inspect, Caulk or paint any cracks or blisters in paint. This should be done every year. Dust caps help prevent moisture intrusion, but must be reinstalled after each storm event. Never leave inserts exposed to the elements. Always replace dust caps.
- Consult our web site concerning cleaning of Lexan® / Perma Clear™ units. ([www.stormshieldsystems.com](http://www.stormshieldsystems.com)). Also, Lexan® / Perma Clear™ warranty forms are available on the web site and must be filed with our office to insure warranty protection.
- **Fire Safety:** A local Fire Marshall has instructed us to inform our customers that one window per bedroom must be left accessible to the Fire Department. That means that Lexan® units with flat bolts may not be acceptable in your area, thumb turns will allow quick removal of the Lexan®/Perma Clear™ panel by the Fire Department.
- We now have an upgrade to the Lexan®/Perma Clear™ System. A Lexan®/Perma Clear™ crawl-thru panel can be fitted to your existing unit. There is a service charge per unit, but no charge for the Lexan®/Perma Clear™ panel. This will be available after December 1, 2005. Also a take down & cleaning service is available.
- Lexan® /Perma Clear™ Requires maintenance every year. The home owner is responsible for inspecting and tightening flat bolts & thumb turns. Normal wind action will loosen ANY screw type fastener
- Insurance Discounts: Several insurance carriers are offering discounts to customers who have storm protection on their homes. We will be happy to provide you with a Certificate of Installation, by contacting our office Toll Free @ **866-681-5300** or Locally @ **910-202-5300**



### Special Point of Interest

- Some basic maintenance will keep your property and the Storm Shield System™ serviceable for many years.

### Do's and Don'ts

1. Never leave your Storm Shield System™ panels at an angle in direct sun exposure.
2. Never store Lexan® panels flat on the ground. This will result in scratches to the panel.
3. Use Soft Scrub® to clean PVC panels.
4. Use a clean SOFT sponge to clean Lexan® panels. Warm water and Dawn® Dish Soap is best.

**Thank you**

*Jerry Olson, President*

